



# IMPACT!

How your investment is changing the future for individuals experiencing mental health conditions through supportive housing, vocational training & placement, and a sense of belonging.



January 2018

*The year in review...leading the way to life in recovery!*

## PERMANENT SUPPORTIVE HOUSING

*The #1 requested supportive service...*



(Top left) Bldg 209 Move-in day with Board Member Mia St. John and Veteran Dana B; (Top right) Daniel M. with Step Up's San Bernardino's Housing First team; (Bottom left) Romona S. (center) with Step Up's Riverside County team; and 72 year-old Fay H. thriving at Step Up on Second in Santa Monica.

In 2017 Step Up ended homelessness for **216 individuals** through permanent supportive housing, including **54 Veterans** who moved into Building 209, Step Up's latest housing community on the West LA VA Campus. Step Up Inland Empire's outreach and engagement team, working together for less than a year, ended homelessness for **143 individuals** in an area stretching from Ontario to Indio. The team also engaged over **500 individuals** experiencing homelessness and complex needs, linking many to critically needed resources. Daniel's Places, Step Up's Transitional Age Youth (TAY) program, connected **21 youth** to stable housing and supportive services tailored to their needs.

## VOCATIONAL TRAINING & PLACEMENT

*Productivity and social connectedness...*



Heidi L., Kitchen Manager at Step Up on Vine.

### 2017 Milestones

- **Over 200 members** participated in supported employment training and placement programs.
- **49 individuals** moved into unsubsidized employment, including 24 TAY.
- **49 individuals** enrolled in educational programs, including 14 designed for TAY.
- **Over 45,000 plus meals** were prepared by Vocational participants.

Step Up's Vocational Job Coaching and training tracks for self-sustaining member work include:

- Janitorial training & proper safety training.
- Administrative work & front desk reception.
- Back kitchen operations including food prep, preparing meals, food safety training, grilling, and dishwashing.
- Retail sales including stocking, ordering, sales transactions, and customer service.

## A SENSE OF BELONGING

*Mutuality, safety, respect...*



(Top left) Lindsay & Jason Blakely bring "Shout Out" to Daniel's Place; (Top right) Santa Monica Elks Lodge 906; (Bottom) Friday afternoon Jam Sessions at Bldg 209, hosted by Painted Brain's James G. (right).

2017 was the year of **breaking down the stigma and isolation** of mental health conditions with new collaborative community partnerships including: 360DTii, Activision, Brentwood School, EMJ Metals, SMFD, One Incredible Family, Socks for Souls, Village for Vets, Jennifer Knits, and WovenWell. **Thank you!**

### Santa Monica:

Step Up	(310) 394-6889
Daniel's Place	(310) 392-5855
(Transitional Aged Youth 18-28 years)	

### Hollywood/West Hollywood:

General Information	(323) 380-7590 x1330
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### Beverly Hills:

Street Outreach Team	(310) 901-3020
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### San Bernardino & Riverside:

Field Services	(909) 963-5355
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