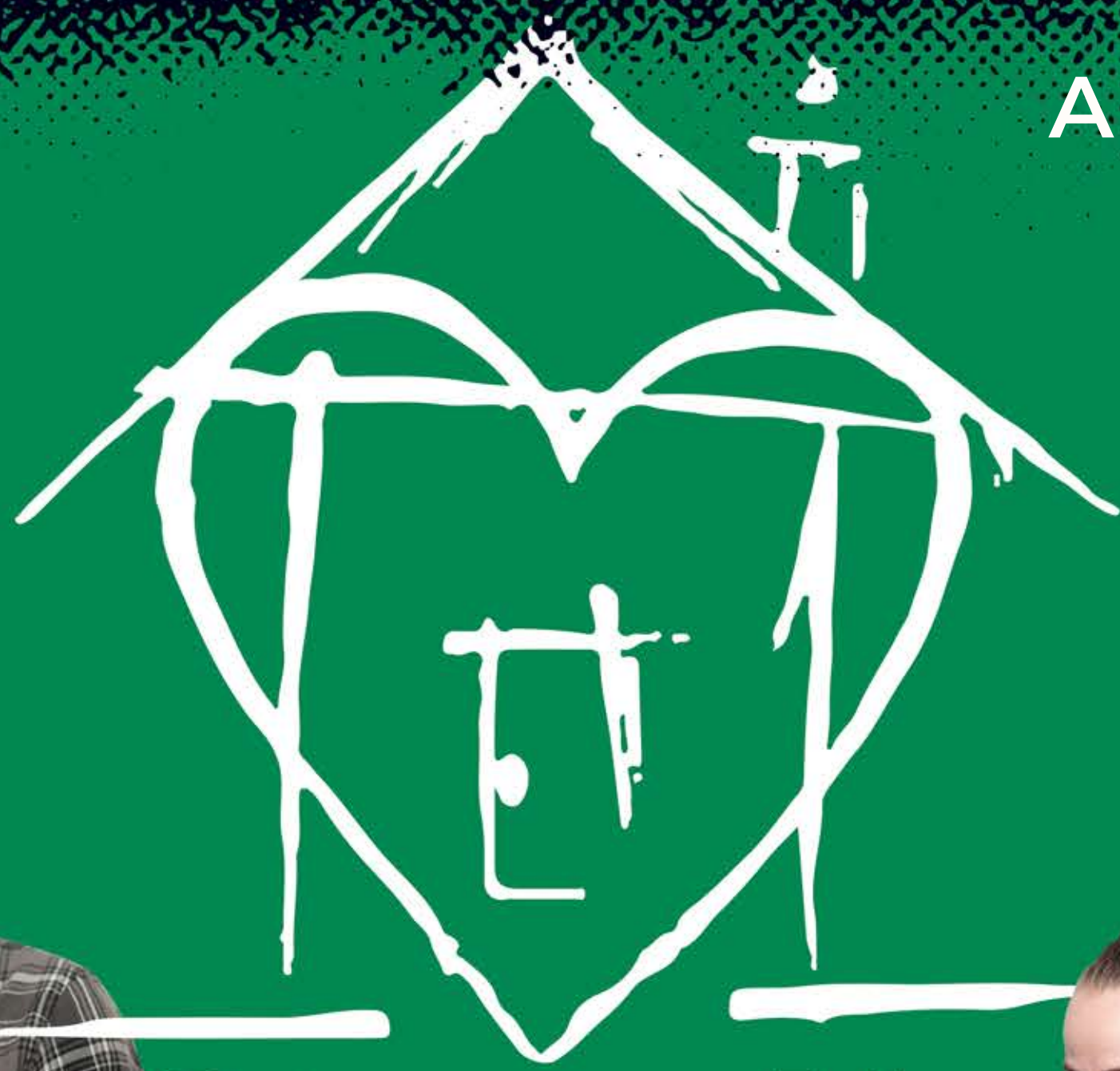


ANNUAL REPORT
2017 - 2018



Step Up

**delivers
compassionate
support to people
experiencing serious**

**mental health issues,
and persons who are experiencing
chronic homelessness, to help
them recover, stabilize, and integrate
into the community.**



stepuponsecond.org



ANNUAL REPORT

FY 2017-18



CORE VALUES

HOPE
WELLNESS
VOICE & CHOICE
RESPECT
COLLABORATIVE
RELATIONSHIPS



YOUR IMPACT IN THE COMMUNITY

Thanks to you in 2018 Step Up served 2,500 unduplicated individuals!

ENDED HOMELESSNESS for 1042 individuals through Step Up's Housing First programs including 123 newly housed individuals in the Inland Empire.



MAINTAINED a 96% housing retention rate across all sites.

SUPPORTED 206 individuals in participating in employment training & placement programs, with 50 participants moving to unsubsidized employment, including 16 TAY.



ENROLLED 27 individuals, including 20 TAY in college, 7 individuals in a high-school diploma program.

CREATED a sense of belonging by providing support groups, money management classes, art classes, computer classes, cooking classes, group dinners and meditation classes.



VISION

Step Up envisions that all individuals, families and communities affected by serious mental health issues, and persons who are experiencing chronic homelessness, will have the opportunity to experience recovery and a sense of belonging, and that permanent supportive housing will be available to everyone.



A LETTER FROM THE PRESIDENT & CEO

2018 was a year of tremendous growth and partnership. Not only do our staff work with more than 2,500 individuals living in apartments in the communities we work, Step Up is tirelessly moving forward to add affordable permanent supportive housing stock. In Santa Monica, we added a 12 unit project to our portfolio. In the next 18 months, the innovative motel conversion projects will become a reality, adding nearly 500 permanent supportive housing units in L.A. County. The impact of these projects is tremendous – Step Up will be able to provide permanent housing with on-site supportive services for more than 10% of the Veteran population experiencing chronic homelessness in Los Angeles. And we're not stopping there.

Step Up and its development partner Jamboree Housing Corporation broke ground on Santa Ana Veterans Village, a 76 unit project for Veterans experiencing homelessness. With The Cesar Chavez Foundation, Step Up was awarded \$6.7M through Los Angeles County for the El Monte X project in the San Gabriel Valley to provide housing for Veterans and families experiencing homelessness.

Then there's the beginning of Step Up's national

footprint in partnership with Dr. Sam Tsemberis' Pathways to Housing in Atlanta, GA. Through the generosity of The John and Polly Sparks Foundation, 140 of Atlanta's most vulnerable individuals experiencing homelessness and mental health conditions will receive supportive services and housing. In Florida, construction on 85 unit Warley Park with partner Wendover Housing Partners is underway.

Our staff took on a year-long challenge to hone Core Values: Hope, Wellness, Voice & Choice, Respect and Collaborative Relationships. Along with our vision and mission statements, these guiding principles lead Step Up to meet the unmet needs of individuals experiencing chronic homelessness and individuals who have mental health conditions in Los Angeles and beyond.

Together with our board, staff and supporters like you, we commit ourselves to solving the unacceptable crisis of homelessness and providing life-saving tools and support to individuals with serious mental health conditions.

Thank you for your partnership.

THREE PILLARS OF SERVICE

PERMANENT SUPPORTIVE HOUSING

Step Up uses the "Housing First model," an approach to connect individuals experiencing chronic homelessness with mental health conditions to permanent housing without preconditions and barriers to entry, such as sobriety, treatment or service participation requirements.

VOCATIONAL TRAINING & EMPLOYMENT

Step Up helps secure employment and provides individuals with an IPS Supported Employment model including coaching and mentoring and skills such as: word processing, data entry, food service, facilities maintenance, janitorial and retail work.

MEMBER-DRIVEN SUPPORTIVE SERVICES

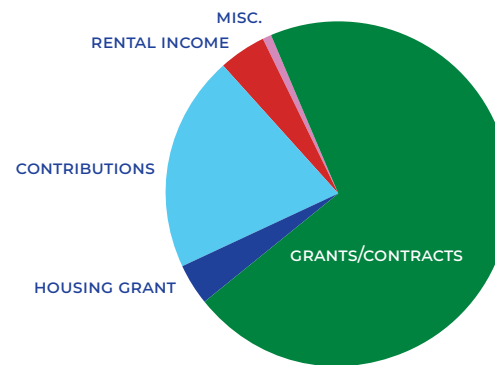
Step Up creates opportunities for social connectedness through 60 weekly support groups, movie nights, community dinners, and classes such as art, yoga, computer basics and money management.

FINANCIAL STATEMENT

FISCAL YEAR JULY 1, 2017 – JUNE 30, 2018*

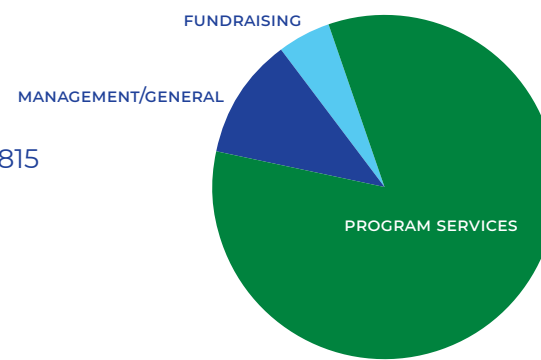
PUBLIC SUPPORT & REVENUE

Grants/Contracts \$15,570,697
Housing Grant \$835,802
Contributions \$4,472,307
Rental Income \$931,768
Misc. Income \$180,283



FUNCTIONAL EXPENSES

Program Services \$15,585,607
Management and General \$2,134,815
Fundraising \$916,224



* Based on most recent audited financial statements conducted by a Certified Public Accounting firm

PERMANENT SUPPORTIVE HOUSING LOCATIONS

LOS ANGELES COUNTY • INLAND EMPIRE • ORANGE COUNTY • GEORGIA • FLORIDA

SANTA MONICA

On Second • 36 unit units
On 5th • 46 Units
On 26th Street • 12 units
On Colorado • 32 units
Daniel's Village • 8 units

WEST LA VA CAMPUS

Building 209 • 54 Units

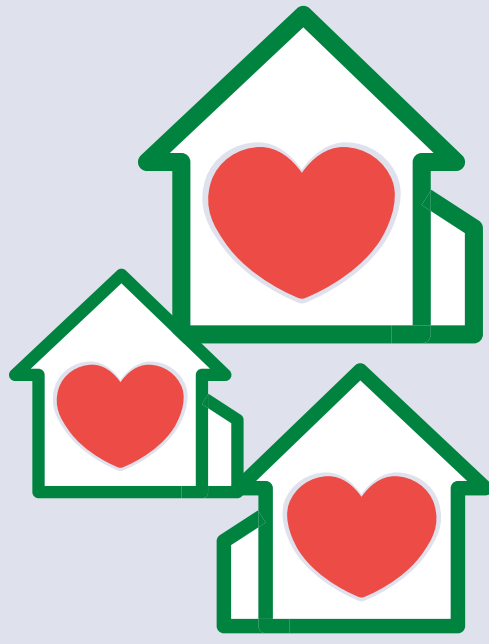
HOLLYWOOD

On Vine • 34 Units
Michael's Village • 32 Units
The Tammy • 10 units

IN CONSTRUCTION IN 2019

Santa Ana Veterans Village • 76 units
Warley Park, Sanford, FL • 85 units
For Veterans in LA County • 322 units

566 SCATTERED SITES ACROSS SOUTHERN CALIFORNIA



JADE

Jade says she never "had to worry about anything" when she was growing up, even though both of her parents were drug and alcohol abusers. Jade finished high school and earned her way into a good college. However, when Jade went to enroll in college in Texas, her parents would not sign the loan and scholarship paperwork to fund her tuition. They were divorcing. Jade felt defeated. When she returned to L.A., her mother moved and did not allow Jade to move with her. Barely 18 and filled with anxiety and depression, Jade turned to drugs to self-medicate. She was living on the streets and became part of the fastest growing population in Los Angeles County: young adults, without a place to live, many of whom have undiagnosed and untreated mental health conditions.

Fortunately, for Jade, she found her way to Daniel's Places, where she found solace, comfort, and support from a unique community of caring friends and therapists that have sustained her through her struggles, and helped to identify a path forward in her life.



PRESTON

Preston W. never thought he would end up experiencing homelessness. Preston, a Vietnam Veteran who served in the Army as a communications specialist, had a 38-year career as a registered nurse. He was in a motorcycle accident that damaged both of his knees. Then, his knees were shattered when a delivery truck crashed into him while driving. He was transported to the VA hospital for urgent care. Because his leg was infected with MRSA, he underwent a voluntary amputation rather than risk an embolism. He moved in with the cousin. He paid his way financially and by performing chores such as driving her kids to and from school, cooking and cleaning. He describes the situation as abusive, but he endured it until the day she came to him and told him he needed to move out. Preston had nowhere to go. He ended up living at a transitional shelter for Veterans in South Los Angeles for seven months.

Now in his own home at Building 209, Preston is working on his own recovery from being a co-dependent caregiver. He is taking better care of himself and can finally sleep peacefully, in his own home.



MICHELLE

Describing a "typical childhood," Michelle grew up in Highland Park, CA, graduated high school and attended Pasadena City College for a short while. She then moved with her family to the high desert. It was during this time that she became addicted to meth and oxycodone, and, in turn, alienated everyone in her life. Eventually, Michelle became homeless and lived in a park in Victorville where she used drugs every day to cope with her isolation and depression. In 2015, her symptoms intensified, she attempted suicide and was hospitalized then ordered to rehab where she stayed for 20 months.

Newly sober, Michelle was referred to Step Up. Her service coordinator helped her find a home of her own, assisting her with the move. With this new found support, she is able to maintain structure and self-motivation. Michelle found a job at Stater Brothers in 2016. She has been promoted three times since and is now a Front End Customer Service Manager, supervising the cashiers. She works 30 hours a week, attends NA and goes to the gym, all of which assist her in her recovery and maintaining her sobriety.

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BENEFACTOR (\$100,000 - \$249,000)
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Your investment in Step Up moves the needle forward in the effort to end homelessness and bust the stigma for individuals with mental health conditions. If your name has been inadvertently omitted, please accept our apologies and contact the Development Office.

TO MAKE A DONATION:
stepuponsecond.org
development@stepuponsecond.org
310.696.4510 x2200

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310.576.1308

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909.313.2320

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Los Angeles, CA 90038
323.380.9590

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